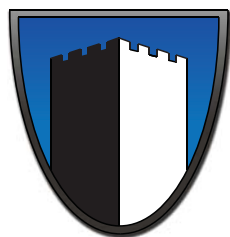


# COLLECTIONS & RECOVERY CONSULTING SERVICES



**STIRLING**  
Capital Management

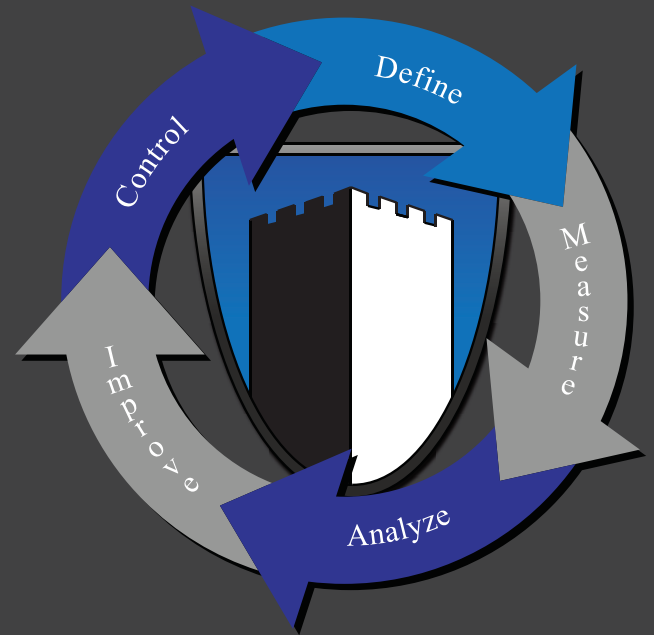
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EXPERIENCED DEBT PORTFOLIO SOLUTIONS

# CONSULTING METHODOLOGY

Stirling Capital Management has developed a process for **reviewing, evaluating** and **proposing** enhancements to current recovery operations.

This process allows our Collections & Recovery Consulting team to fully **understand** all aspects of operations before making recommendations for **enhancements** and **improvements**.



*Current Policy and Procedural Review*

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*Best Practices Performance Evaluation*

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*Validate, Recommend and Re-Engineer*

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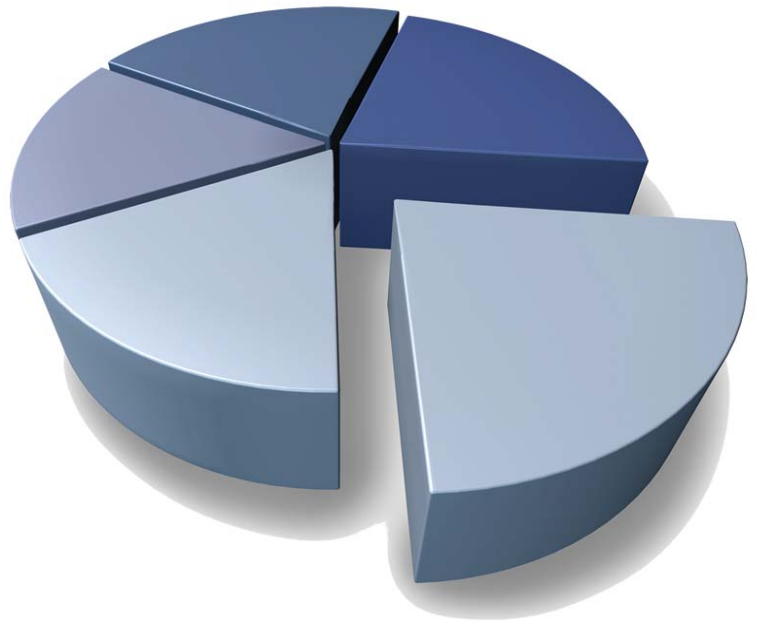
*Implementation of Recommended  
Strategies and Tools*

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*Develop KPI Reporting and Controls*

# AREAS OF EVALUATION

*Training Manuals & Materials*  
*Organizational Structure*  
*Internal Reporting*  
*Technology, Systems and Software*  
*Bankruptcy Processing*  
*Dispute/Fraud Processing*  
*Cease & Desist Processing*  
*Inventory Reconciliation*  
*Inventory Valuation*  
*Lettering Strategies*



*Discount/Settlement Strategies*  
*Contracts*  
*Vendor Selection*  
*Performance Management*  
*Skip Tracing Tools*  
*Scoring Strategies*  
*Litigation Strategies*  
*Portfolio Sales*  
*Post Sale Support*

# DELIVERABLES & IMPLEMENTATION

After evaluating the current operations and reviewing available alternatives, Stirling Capital Management's Collections & Recovery Consulting team will develop **enhanced** inventory management policies, procedures and strategies to **maximize** the value of your inventory.



ON-SITE VENDOR AUDITS  
ASSESSMENT WHITE PAPER  
ACCOUNT RECONCILIATION  
VENDOR MANAGEMENT TOOLS  
INVENTORY STRATEGIES & CONTROLS

Headquartered in beautiful Palm Beach County, Florida, Stirling Capital Management, LLC is a provider of personalized Brokerage and Consulting Services to credit issuers and select national portfolio owners.

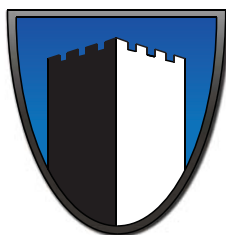
The Stirling Capital Management Executive Team's diverse background and use of flexible process integration has allowed us to deliver effective sales and consulting solutions to many of the industry's leading firms.



STIRLING CAPITAL MANAGEMENT, LLC  
12012 SOUTH SHORE BLVD, SUITE 103  
WELLINGTON, FL 33414

PHONE 561-791-8555  
FAX 561-828-2255

[WWW.STIRLINGCM.COM](http://WWW.STIRLINGCM.COM)



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EXPERIENCED DEBT PORTFOLIO SOLUTIONS